

Strategic Plan Progress Report

Goal 1: Expand Access to High-Quality Childhood Programs and Services

#	2024 Action Items	Status	Highlights
1.1*	Provide access to a public website of childhood resources and services at the state and local level	Complete	Launched Missouri Family Resources, simplifying the way the families and professionals share resources.
1.2*	Conduct a targeted statewide media campaign to increase awareness of programs	In Progress	
1.3*	Disseminate family engagement training to early childhood programs and professionals	Complete	
1.4	Identify potential solutions to support local coordinated enrollment activities	Complete	
1.5	Promote early literacy activities with families through a media campaign	Complete	
1.6	Continue to disseminate funding to increase the number of child care slots in child care deserts	Complete	
1.7	Continue to disseminate funding for recruiting and retaining child care staff members	Complete	
1.8	Expand Early Care and Education Workforce webpages to include information on ECE career pathways	In Progress	
1.9	Develop and disseminate a media campaign promoting working in the field of early childhood	Complete	
1.10*	Articulate a 12-credit-hour block of early childhood course work for colleges and universities	In Progress	
1.11	Increase number of scholarships offered to early childhood professionals seeking to obtain a CDA, associates, or bachelor's degree in early childhood related field	Complete	

*Action item is continued from 2023

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Goal 2: Improve the Quality of Childhood Programs and Services

#	2024 Action Items	Status	Highlights
2.1	Communicate the agreed upon definition of quality with stakeholders including families and professionals through Statewide Parent Advisory Council and stakeholder engagement activities	Complete	Enrolled 23 professionals in the new T.E.A.C.H. Scholarship program for home visitors.
2.2	Develop resources and training on the definition of quality	Not Started	
2.3*	Finalize Quality Assurance Report (QAR) framework for child care programs	Complete	
2.4*	Research and design a dashboard to display QAR results and other quality indicators	In Progress	
2.5	Provide training for professionals on trauma informed care, developmental screening, depression, and intimate partner violence screening	In Progress	
2.6	Disseminate T.E.A.C.H. MISSOURI CDA scholarships for home visitors	Complete	
2.7*	Disseminate training on best practices for professionals	Complete	
2.8	Review an approved list of DESE recognized accrediting bodies for child care programs	In Progress	

*Action item is continued from 2023

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Goal 3: Strengthen Community Leadership

#	2024 Action Items	Status	Highlights
3.1	Develop best practices for community engagement	In Progress	Childhood Community Leaders are using user engagement and search location information from Missouri Family Resources to target outreach.
3.2	Train community leaders on needs assessment and strategic planning process	Not Started	
3.3	Begin using data from resource website to inform local strategic plans	Complete	
3.4	Expand regional Parent Advisory Councils to two new regions	In Progress	
3.5	Facilitate semiannual Statewide Parent Advisory Council meetings	In Progress	

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Goal 4: Modernize Systems and Improve Operations

#	2024 Action Items	Status	Highlights
4.1	Develop measures for strategic plan goal 4	In Progress	Disseminated weighted risk survey allowing stakeholders to help identify the child care licensing rules that are most likely to impact a child's safety.
4.2	Enhance the ECIDS system to add parent education and child care subsidy information into ECIDS	In Progress	
4.3	Update the CCDS system to integrate subsidy records or family eligibility, provider accounts, payment time, and attendance records and claims into one system	In Progress	
4.4	Research and implement solutions for extending contracts with child care providers beyond one year	In Progress	
4.5	Research integrating home visitors and First Steps in the Missouri Professional Development system	Complete	
4.6	Identify programs in need of, and develop quick step guides for customers navigating multi step processes	In Progress	
4.7	Audit and update Let's Talk features to reflect updated processes, programs, and systems	In Progress	
4.8	Develop a customer service survey for child care subsidy program	Not Started	
4.9	Develop best practices for customer service and disseminate to OOC staff	Complete	
4.10	Deliver training on best practices for customer service to OOC staff	Complete	
4.11	Research recommendations to improve licensing process for child care providers	In Progress	
4.12*	Identify measures and set targets to improve the satisfaction and experiences of families, providers, and professionals accessing OOC programs and services	Not Started	

*Action item is continued from 2023